

THE SERVICE STANDARD INSTITUTE

CAPABILITY STATEMENT



TSSi
THE SERVICE STANDARD INSTITUTE

“Empowering Businesses Through
Faith, Compliance, Professionalism & Integrity”

Phone: 940-263-1332

www.theservicestandardinstitute.com

info@theservicestandardinstitute.com

The Service Standard Institute (TSSI) is a professional compliance-based organization specializing in DOT and Non-DOT drug testing, specimen collection services, consortium management, workforce compliance solutions, and business support services. TSSI is committed to delivering accurate, confidential, timely, and compliant services to employers, owner-operators, TPAs, staffing agencies, healthcare organizations, childcare centers, law enforcement agencies, transportation companies, and other regulated and non-regulated industries.

TSSI operates with a strong foundation of integrity, professionalism, faith-based values, and exceptional customer service while helping organizations maintain compliance with federal, state, and company regulations.

CORE COMPETENCIES

DOT & NON-DOT TESTING SERVICES

- ✓ DOT Urine Specimen Collection
- ✓ Non-DOT Urine Specimen Collection
- ✓ Rapid Non-DOT Urine Specimen Collection
 - ✓ Mobile Drug & Alcohol Testing
 - ✓ On-Site Collections
- ✓ Random Drug Testing Programs
- ✓ Pre-Employment Drug Testing
- ✓ Reasonable Suspicion Testing
 - ✓ Post-Accident Testing
 - ✓ Return-to-Duty Testing
 - ✓ Follow-Up Testing

COMPLIANCE & CONSORTIUM SERVICES

- ✓ FMCSA DOT / NON DOT Consortium Management
 - ✓ TPA Partnership Support
 - ✓ Drug & Alcohol Policy Support
 - ✓ Compliance Record Management
- ✓ DOT/ NON DOT Compliance Education
- ✓ Employer Compliance Assistance

LABORATORY PARTNERSHIPS

TSSI proudly partners with:

- ✓ LabCorp
- ✓ Quest Diagnostics

to ensure accurate laboratory testing and dependable nationwide processing.



WORKFORCE SCREENING SERVICES

- ✓ Background Checks
- ✓ I-9 Employment Verification
- ✓ Upcoming Fingerprinting Services
- ✓ Upcoming DNA Testing Services
- ✓ Upcoming DOT Physical Coordination

INDUSTRIES SERVED

- ✓ Transportation & Trucking Companies
 - ✓ Owner-Operators
 - ✓ Staffing Agencies
 - ✓ Healthcare Providers
 - ✓ Childcare Centers
 - ✓ Car Dealerships
- ✓ Construction Companies
- ✓ Law Enforcement Agencies
- ✓ Corporate Employers
- ✓ Government Contractors

SERVICE ADVANTAGES

- ✓ 24/7 Availability
- ✓ Mobile & On-Site Services
- ✓ Fast Turnaround Times
- ✓ Professional & Confidential Collections
 - ✓ Flexible Scheduling
 - ✓ Reliable Communication
- ✓ Compliance-Focused Operations
- ✓ Faith-Based Customer Service Approach
- ✓ Emergency & After-Hours Collections Available

DIFFERENTIATORS

- ✓ Personalized Customer Service
- ✓ Rapid Response Support
- ✓ Strong Industry Knowledge
- ✓ Flexible Partnership Opportunities
- ✓ Dependable Mobile Collections
- ✓ Professional Brand Representation
- ✓ Commitment to Compliance & Excellence

WHY CHOOSE TSSI?

At TSSI, we understand that compliance is more than a requirement – it is a responsibility. We pride ourselves on professionalism, integrity, communication, and providing services that help our partners operate efficiently and confidently. Our mission is to provide dependable compliance and testing solutions while building long-lasting professional relationships through trust, reliability, and excellence.

“As iron sharpens iron, so one person sharpens another.”

– Proverbs 27:17