



Small & Growing Businesses

Growth Solutions Guide

For operating businesses that are ready to improve sales, strengthen customer relationships, build better systems, and grow with greater consistency.

Three Core Business Solutions

TSSi helps businesses strengthen growth and revenue, improve customer experience and service, and build systems, people, and performance. Each solution is customized to the organization's current stage, goals, challenges, and scope of support.

1. Growth & Revenue Accelerator

Starting at \$2,497 | 45-day growth engagement

For businesses that need stronger marketing, clearer sales processes, better follow-up, and more consistent revenue generation.

What this engagement includes: comprehensive business growth assessment, one 90-minute business discovery and strategy session, offer, pricing, and revenue-stream review, ideal-customer and target-market clarification, marketing message and CTA review, sales process and lead-conversion evaluation, customized follow-up process, customer reactivation strategy, referral and strategic partnership plan, recurring-revenue opportunity development, CRM and pipeline recommendations, customized 30-, 60-, and 90-day roadmap, three 45-minute implementation calls, up to eight customized sales, email, call, or direct-message scripts, and weekly email support.

Expected outcomes: clearer customer acquisition strategy, stronger offers and messaging, a repeatable sales process, and more intentional revenue growth.

2. Customer Experience & Retention Solution

Starting at \$3,497 | 60-day customer experience engagement

Built for growing businesses that want a more consistent customer journey, stronger service standards, and better retention.

What this engagement includes: full customer experience assessment, one 90-minute leadership discovery session, review of the complete customer journey, inquiry, consultation, and purchasing experience review, onboarding and welcome-process review, communication and response-time assessment, complaint-handling and service-recovery review, feedback and satisfaction system evaluation, retention, loyalty, and referral review, development of customized service standards, up to five customer-experience documents, one 90-minute virtual customer-service training session for up to 15 team members, three 45-minute leadership implementation calls, and customized 30-, 60-, and 90-day roadmap.



Expected outcomes: a clearer customer journey, stronger service consistency, better complaint resolution, and improved repeat business and referrals.

3. Systems, People & Performance Transformation

Starting at \$4,997 | 90-day operational improvement engagement

For growing businesses that need stronger structure, better workflows, improved team accountability, and less dependence on the owner.

What this engagement includes: comprehensive business operations assessment, one 90-minute executive discovery session, review of workflows and operations, evaluation of roles, responsibilities, and communication, lead, customer, project, and task-management review, CRM and workflow evaluation, bottleneck and accountability assessment, AI and automation opportunity review, development or revision of up to five SOPs, customized accountability framework, recommended KPIs and scorecards, one 90-minute leadership-development session, one 90-minute team training session for up to 15 participants, four 60-minute implementation calls, and customized 30-, 60-, and 90-day roadmap.

Expected outcomes: stronger internal structure, clearer team responsibilities, improved accountability and performance, and systems that support continued growth.

Investment note: All prices are starting investments. Final pricing may vary based on business size, number of employees or locations, project complexity, customization, training needs, travel requirements, and the amount of implementation support requested.

Book Your Live Consultation Today

Let TSSi help you identify the right solution for your business and create the next practical step for growth.

[Book My Live Consultation](#)
[Take the Free Business Assessment](#)

“Commit your works to the Lord, and your plans will be established.” - Proverbs 16:3