



# Enterprise Organizations

## Growth Solutions Guide

For multi-location, multi-department, or large-scale organizations seeking stronger growth strategy, customer experience, systems, leadership, and responsible AI integration.

### Three Core Business Solutions

TSSi helps businesses strengthen growth and revenue, improve customer experience and service, and build systems, people, and performance. Each solution is customized to the organization's current stage, goals, challenges, and scope of support.

#### 1. Enterprise Growth, Revenue & Market Strategy

**Starting at \$25,000 | four- to six-month strategic engagement**

Created for enterprise organizations that need better revenue alignment, clearer market priorities, and a stronger cross-functional growth strategy.

**What this engagement includes:** comprehensive enterprise growth assessment, executive discovery and strategy session, revenue-channel and service-line review, market-positioning and opportunity analysis, customer and industry-segment review, sales-funnel and pipeline evaluation, cross-department sales-process assessment, lead-generation and conversion review, enterprise marketing-message evaluation, strategic partnership development, retention and reactivation analysis, recurring-revenue and contract-renewal review, new market, territory, or service-line planning, CRM and reporting recommendations, enterprise growth KPIs, customized 30-, 60-, 90-, and 180-day roadmap, biweekly executive implementation sessions, and monthly performance reviews. **Expected outcomes:** clearer enterprise growth priorities, better departmental alignment, stronger revenue visibility, and a structured strategy for sustainable expansion.

#### 2. Enterprise Customer Experience & Service Excellence

**Starting at \$40,000 | six- to nine-month transformation engagement**

Designed to help enterprise organizations establish consistent, measurable, human-centered service across departments, locations, and channels.

**What this engagement includes:** comprehensive enterprise customer experience assessment, executive and senior leadership discovery sessions, review of the complete customer journey, departmental and multi-location service assessment, digital and human interaction review, onboarding and service-delivery assessment, complaint, escalation, and service-recovery review, customer feedback and satisfaction analysis, retention and relationship-management review, review of customer-facing policies, scripts, and communication, development of enterprise-wide service standards, customer experience KPIs, creation or revision of up to 15 customer experience



tools, executive customer experience workshop, leadership implementation sessions, up to four team training sessions, customized 30-, 60-, 90-, 180-, and 270-day roadmap, and monthly executive reviews.

**Expected outcomes:** more consistent customer experiences, clearer service expectations across teams, improved retention and trust, and a scalable customer experience framework.

### 3. Enterprise Systems, Leadership & Organizational Performance

**Starting at \$60,000 | nine- to twelve-month organizational transformation engagement**

For enterprise organizations that need stronger internal systems, leadership alignment, operational consistency, and responsible technology use.

**What this engagement includes:** comprehensive organizational and operational assessment, executive leadership discovery sessions, organizational structure and reporting review, departmental workflow and responsibility assessment, leadership alignment and communication review, employee-role and accountability evaluation, cross-functional collaboration assessment, performance measurement and reporting review, responsible AI and automation opportunity assessment, change-management planning, development or revision of up to 20 SOPs, executive and departmental scorecards, executive leadership workshops, management and supervisor training, up to six team-development sessions, biweekly executive implementation meetings, monthly organizational performance reviews, quarterly strategic alignment sessions, and customized 30-, 60-, 90-, 180-, 270-, and 365-day roadmap.

**Expected outcomes:** greater leadership alignment, stronger employee accountability, more consistent workflows and reporting, and systems capable of supporting continued enterprise growth.

**Investment note:** All prices are starting investments. Final pricing may vary based on business size, number of employees or locations, project complexity, customization, training needs, travel requirements, and the amount of implementation support requested.

### Book Your Live Consultation Today

Let TSSi help you identify the right solution for your business and create the next practical step for growth.

[Book My Live Consultation](#)  
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“Commit your works to the Lord, and your plans will be established.” - Proverbs 16:3